

DYCOTRADE

2023 CUSTOMER EVENT

dtnext

**Commodity trade is done
on...**

Tamara Herfkens



**Commodity
Trade is done on
a beermat!**

Titel: Opti nisten
Waarom hebben jullie
geen kinderen?

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WIKI

Dycotrade CTRM versus the Black Box

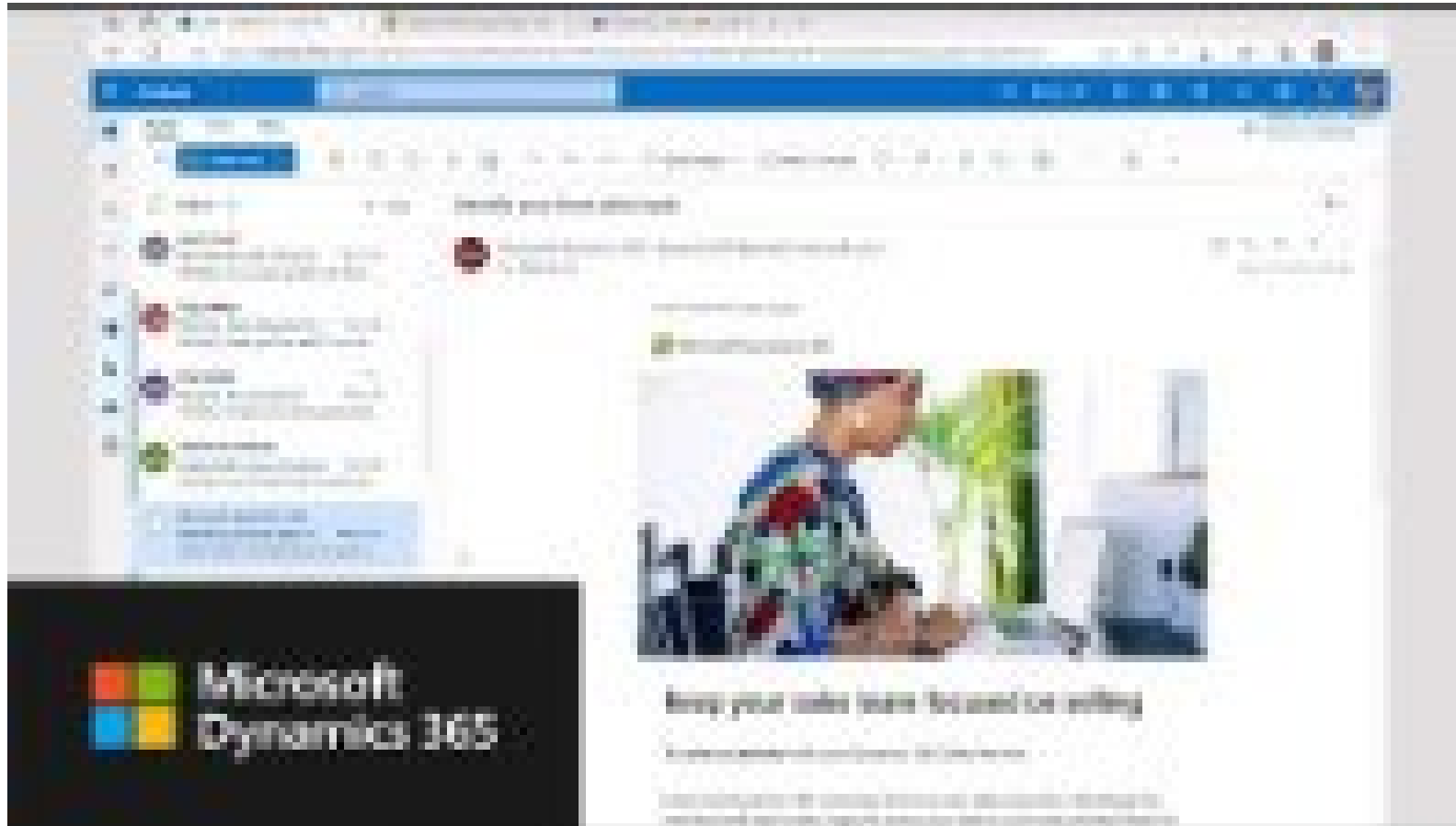


DycoTrade

CTRM

Commodity Trade &
Risk Management

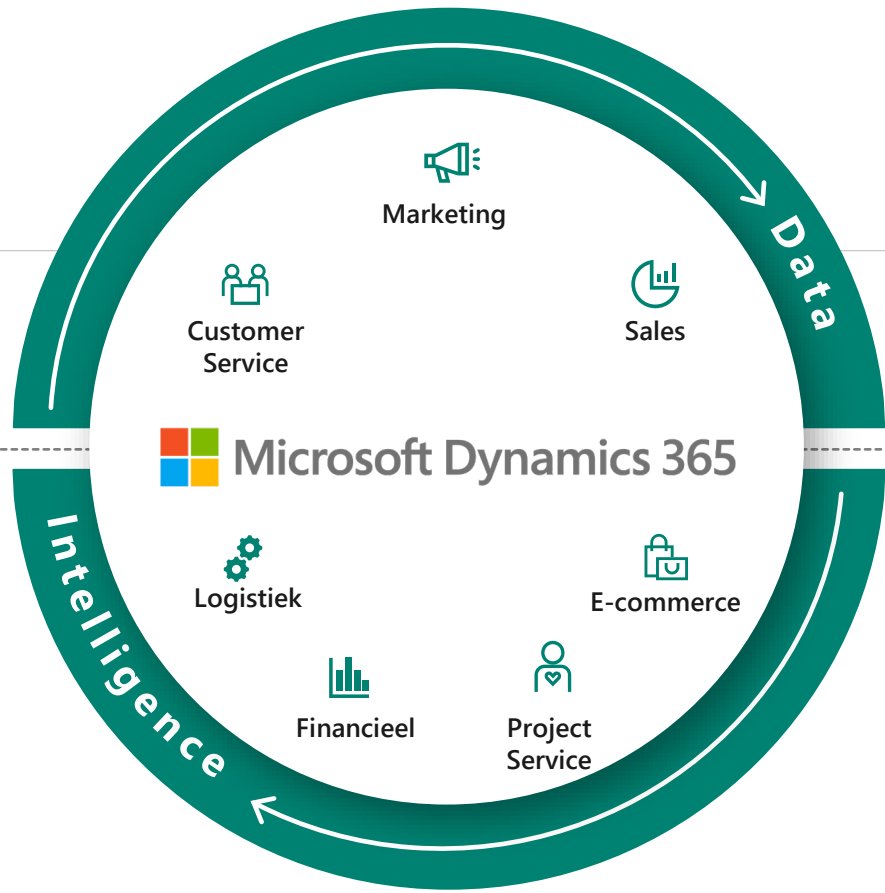
How easy it is!



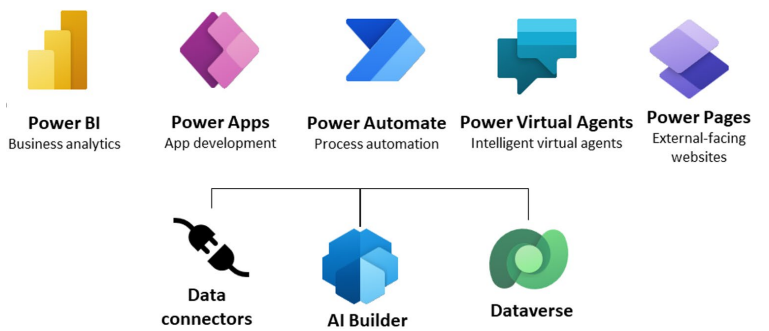
Dynamics 365

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Modern Uniform Intelligence Adaptable



Power platform



What's in it for you?



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What is Order History?

Order history is a convenient way for a buyer to keep track of all current and past orders and their status in the order process.

WIKI



Question

What are the benefits of recording complaints, RMA's (Return Merchandise Authorization) and requests for information?

Portals & ChatGPT



**More relevant
insights, more
sales, less
complaints!**

Titel: Opticisten

Waarom hebben
tijd

geen kinderen?

Eigenlijk?

Pruisje zondag

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niet te verstaan

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Who's Tamara?

15+ years of experience with Microsoft

- Co-owner dtnext
- Domain-lead Dynamics 365 CE
- Business Consultant Digital Transformation
- Business Consultant Sales, Service and Marketing

Education

- HBO Marketing & Communication
- RCP Post HBO Bachelor CRM
- Lean IT Foundation, Lean IT Kaizen & Lean IT Leadership
- Microsoft Certified Professional (MCP)



tamara.herkens@dtnext.nl

+31 6 2714 7179

Any

Questions

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DycoTrade B.V.

www.dycotrade.com | info@dycotrade.com